

Contextual Safeguarding (CXS) Parent and Carer Feedback Form

This form is for parents and carers whose child has been supported through **Contextual Safeguarding in Fife**.

Your feedback will help us understand how the Contextual Safeguarding process worked from your perspective and what we can do to improve how we communicate, involve, and support families.

You do **not** have to complete this form.

You can choose which questions you answer, and you may leave any blank.

Your responses will be used **only at a learning and service-improvement level** and will not be used to review individual cases or decisions.

Section 1 – About You

Your relationship to the child or young person

(Please tick one)

- ☐ Parent
- ☐ Foster carer / kinship carer
- ☐ Guardian
- ☐ Other (please specify): _____

Were you aware that your child was involved in a Contextual Safeguarding process?

- ☐ Yes
- ☐ No
- ☐ Partly / not at first

If no or partly, please tell us more if you wish:

Section 2 – Understanding the Contextual Safeguarding process

1. How clear was the information you received about Contextual Safeguarding?

- ☐ Very clear
- ☐ Mostly clear
- ☐ Not very clear
- ☐ Not clear at all
- ☐ I did not receive information

2. Did you understand how Contextual Safeguarding differs from child protection processes focused on family life?

- ☐ Yes
- ☐ Somewhat
- ☐ No
- ☐ Not sure

3. Did the information you received help you understand why professionals were concerned about safety outside the home (for example places, peers, or situations)?

- ☐ Yes
- ☐ Somewhat
- ☐ No

Please explain if you wish:

Section 3 – Involvement and communication

4. How involved did you feel in the Contextual Safeguarding process?

- ☐ I felt appropriately involved
- ☐ I would have liked more involvement
- ☐ I preferred limited involvement
- ☐ I was not involved

5. Were you given opportunities to share your views or concerns about your child's safety in the community?

- ☐ Yes
- ☐ Somewhat
- ☐ No
- ☐ I did not want to be involved

6. If you shared information or completed a form, did you feel your views were listened to and taken seriously?

- ☐ Yes
- ☐ Somewhat
- ☐ No
- ☐ Not applicable

Section 4 – Support and reassurance

7. Did you feel supported by professionals during the Contextual Safeguarding process?

- ☐ Yes, I felt well supported
- ☐ Somewhat
- ☐ No
- ☐ Not sure

If you did not feel supported, what would have helped?

8. Did professionals help you understand what actions were being taken to reduce risks outside the home?

- ☐ Yes
- ☐ Somewhat
- ☐ No

Section 5 – Meetings and decisions

9. Were you aware that professionals met to discuss contextual safeguarding concerns?

- ☐ Yes
- ☐ No

10. If you were aware of a meeting, were you satisfied with how decisions were explained to you afterwards?

- ☐ Yes
- ☐ Somewhat
- ☐ No
- ☐ Not applicable

Please tell us more if you wish:

Section 6 – Outcomes and Impact

11. What difference, if any, did the Contextual Safeguarding process make for your child or family?

(Please tick all that apply)

- ☐ My child feels safer
- ☐ Risks in the community have reduced
- ☐ My child has better support
- ☐ I understand my child's risks better
- ☐ No noticeable change
- ☐ Not sure yet

12. What worked well from your perspective?

13. What did not work well or could be improved?

Section 7 – Overall Reflections

14. Is there anything you would like to tell us about your experience of Contextual Safeguarding?

Thank you

Thank you for taking the time to share your views. Your feedback helps us improve how Contextual Safeguarding works for children, young people, and families in Fife.

If you need support, or have questions about the process, please contact the professional already working with your child or family.

Document Name:	CXS Parental Quality Assurance Form
Date:	
Last Reviewed:	
Agreed by/date:	20.08.2026
Review Date:	August 2027
Version:	1.0